

## **QUALITY ASSURANCE POLICY**

The company is dedicated to the provision of a high quality equipment calibration service that fully meets the customer requirements consistently, including approved standards where relevant.

The company is committed to a policy of '**Right First Time**' and to a policy of continual improvement in the delivery of customer services and development of the quality system. It is a prime requirement of this approach to quality that each person recognises and accepts the company philosophy and accepts the responsibility for the quality of his/her own operations.

Through the effective application of the quality system we will seek to address all aspects of customer satisfaction and expectations by the application of operational monitoring and the prevention of nonconformity. Objectives relevant to the organisational goals, customer's needs and expectations will be established, monitored and reviewed and will be circulated to all company employees.

All operations will conform to the quality management system  
**ISO 9001:2008.**